

IGF 2016 Workshop Report Template

Session Title	BCS Lightning Session on Cyber Identity and BCS Open Forum on Preventing exclusion through Cyber Identity
Date	Lightning Session 7 th Dec Open Forum 8 th Dec
Time	10:45
Session Organizer	Andy Smith
Chair/Moderator	Louise Bennett
Rapporteur/Notetaker	Ian Fish
List of Speakers and their institutional affiliations	The participants (this was an open discussion with no speakers)
Key Issues raised (1 sentence per issue):	How do you ensure IdAM systems do not foster exclusion? How do you ensure IdAM T&Cs can be comprehended by everyone? Should users self-govern their identities? How do you ensure IdAM systems are all inclusive? How do you resolve security & privacy conflicts of interest?
If there were presentations during the session, please provide a 1-paragraph summary for each Presentation	The presentation consisted of very few slides, used to introduce the topic. The first gave a brief overview of the BCS as the Chartered Institute for IT. Slide 2 covered the history of the research and work we have been doing on Aspects of Identity and where to find all of the published reports and documents Slides 3&4 covered the key issues above Slide 5 was a place holder for an open discussion
Please describe the Discussions that took place during the workshop session: (3 paragraphs)	How do you ensure IdAM systems do not foster exclusion? How do you ensure that they are inclusive of all the social, cultural and special needs of the many Internet users. How do you ensure IdAM T&Cs can be comprehended by everyone? Are they only in English? Do they mean the same when translated? Are there localised versions even if the service is not technically aimed at a specific country. Should users self-govern their identities? Should Governments or commercial organisations hold primary identity data with the very real risk it could be misused or treated as a product, or should users be able to control their information as articulated in GDPR How do you ensure IdAM systems are all inclusive? Are systems designed by white men in lab coats for white men in lab coats or do they specifically aim to be global systems. How do you resolve security & privacy conflicts of interest? There is a balance to be had between security and privacy, which is subject to ongoing and sometimes heated debate. There appears to be no easy answer to this issue.

	<p>The discussion was wide ranging and informative with representation from Mexico and China in addition to other countries. It is clear that some countries such as Mexico use legislation to ensure T&Cs are in the local language. In china it is easier as it needs to be translated in many cases to be usable.</p> <p>Biometrics seem to be a key component of authentication systems as they are language, culture and in many cases special needs neutral. Some phones already offer multiple biometric choices such as fingerprint or facial recognition.</p>
<p>Please describe any Participant suggestions regarding the way forward/ potential next steps /key takeaways: (3 paragraphs)</p>	<p>The workshop could have been much better publicised. The title on the agenda was BCS and had no description of the actual workshop content initially. The workshop in Bali had over 70 participants, this had 12. It could have been much more helpful and informative if people had known what the session was about.</p> <p>The flash session was well attended and very informative people liked that format, but the location could have been better as the speakers were contending with background noise.</p> <p>Participants agreed that identity on the Internet is a key aspect that requires better governance. There is a lot more work to do in this area to help protect the naïve from themselves, protect people against identity theft and stop big business misusing identity information.</p>